

PRE-INSTALLATION QUESTIONNAIRE

IS THERE CURRENTLY A FIBRE LINE INSTALLED?	YES		NO	
IF YES, WHAT IS THE CIRCUIT / LINE NUMBER?				
IS THIS A MIGRATION AWAY FROM ANOTHER SERVICE PROVIDER?	YES		NO	
IF YES, WHICH SERVICE PROVIDER?				

FIBRE INSTALLATION SITE DETAILS

COMPANY NAME (IF APPLICABLE)			
VAT NUMBER (IF APPLICABLE)			
<u>PRIMARY CONTACT</u> : CUSTOMER NAME & SURNAME			
ID NUMBER			
E-MAIL ADDRESS			
TELEPHONE / CELLPHONE NUMBER			
<u>SECONDARY CONTACT</u> : NAME & SURNAME			
E-MAIL ADDRESS			
TELEPHONE / CELLPHONE NUMBER			
STREET NUMBER			
STREET NAME			
SUBURB			
CITY			
HOUSE OR COMPLEX NAME		UNIT NUMBER	
SPECIAL INSTRUCTIONS			

LANDLORD DETAILS (IF REQUIRED)

NAME & SURNAME			
E-MAIL ADDRESS		CELLPHONE NUMBER	
SIGNATURE		DATE	



FIBRE PRICING DETAILS (VAT INCLUSIVE)

PRODUCT CODE	SERVICE DETAIL	MONTHLY FEE (INCL)	X
ZF-15/15	Home/Work from Home 15MBps/15MBps	R315.00	
ZF-30/30	Home/Work from Home 30MBps/30MBps	R490.00	
ZF-50/50	Home/Work from Home 50MBps/50MBps	R690.00	
ZF-100/100	Home/Work from Home 100MBps/100MBps	R850.00	
ZF-200/200	Home/Work from Home 200MBps/200MBps	R1 004.00	
ZF-500/250	Home/Work from Home 500MBps/250MBps	R1 222.00	
ZF-1000/500	Home/Work from Home 1000MBps/500MBps	R1 380.00	

FIBRE SERVICE DETAILS

- Installation time: 7 - 14 working days
- Personalized onsite installation
- Installation includes 30 meters, thereafter additional fees may apply
- 100% uncapped
- No contention ratios, No Fair Use Policy
- Only pay when the service is live

**COPY OF ID REQUIRED
PROOF OF ADDRESS REQUIRED
PAYMENT VIA DEBIT ORDER ONLY
IMAGE OF EXISTING ONT SERIAL NUMBER (IF APPLICABLE)**

**PLEASE EMAIL COMPLETED APPLICATION TOGETHER WITH COPY OF ID AND PROOF OF ADDRESS TO
reception@netdirectcpt.co.za**

YOU CAN ALSO CONTACT US ON 087 985 0739 (select option 3) OR WHATSAPP 064 667 7522



GENERAL TERMS AND CONDITIONS

- This document becomes a Service Order upon acceptance and signature.
- All prices are subject to change with prior notice due to service provider price increases.
- All prices indicated are INCLUSIVE of VAT.
- Any order is subject to cancellation by NETDIRECT WIRELESS TECHNOLOGY (PTY) LTD due to force majeure from any cause beyond the control of the organization.
- Errors and omissions excluded.
- Payment via debit order only.
- Should the service be cancelled due to non-payment, the applicant will remain liable for payment of all penalties and fees.
- Should the chosen debit order date fall on a Sunday or Public Holiday, the debit order will only run the following day.
- Cancellation of existing services (migration from another service provider) will be the responsibility of the customer and NETDIRECT WIRELESS TECHNOLOGY (PTY) LTD cannot delay the provision of its service or billing due to the existing service provider's termination notice period or other termination requirements. It is therefore important for the customer to make special mention should they only require activation of the service at a future date.
- This contract is valid for a period of 1 (one) year from date of final service activation.
- 1 (One) full calendar month cancellation notice is required sent to both accounts@netdirectcpt.co.za and reception@netdirectcpt.co.za email addresses. Such cancellation should reach our desks no later than 09h00 on the last working day of the month in which cancellation is given.

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights to any third party without my/our prior written consent and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

SAGE PAY DEBIT ORDER AUTHORISATION - NETDIRECT (PTY) LTD

ACCOUNT NAME	BANKING INSTITUTION	BRANCH NAME	TYPE	ACC. NUMBER	DEBIT ORDER DATE		
					X		
					1ST	15TH	25TH

**SHOULD THE CHOSEN DEBIT ORDER DATE FALL ON A SUNDAY OR PUBLIC HOLIDAY,
THE DEBIT ORDER WILL BE SUBMITTED THE DAY THEREAFTER**



AGREEMENT INITIATION DATE AND ACCEPTANCE

SIGNED AT	DAY	MONTH	YEAR
FOR THE CUSTOMER		FOR NETDIRECT	
SIGNATURE 1	SIGNATURE 2	SIGNATURE 3	
FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	
CAPACITY	CAPACITY	CAPACITY	

OFFICE USE ONLY	SALES REP	RADIUS	SAGE	INSTALLATION	PRO-RATA	RECURRING	NETCASH