

PRE-INSTALLATION QUESTIONNAIRE

IS THERE CURRENTLY A FIBRE LINE INSTALLED?	YES		NO	
IF YES, WHAT IS THE CIRCUIT / LINE NUMBER?				
IS THIS A MIGRATION AWAY FROM ANOTHER SERVICE PROVIDER?	YES		NO	
IF YES, WHICH SERVICE PROVIDER?				

FIBRE INSTALLATION SITE DETAILS

CUSTOMER NAME (PRIMARY CONTACT)			
COMPANY NAME (IF APPLICABLE)			
VAT NUMBER (IF APPLICABLE)			
PRIMARY CONTACT ID NUMBER			
PRIMARY CONTACT EMAIL			
PRIMARY CONTACT TELEPHONE			
SECONDARY CONTACT PERSON			
SECONDARY CONTACT TELEPHONE			
STREET NO.			
STREET NAME			
SUBURB			
CITY			
HOUSE OR COMPLEX NAME		UNIT NO. (IF APPLICABLE)	
SPECIAL INSTRUCTIONS			

LANDLORD DETAILS (IF REQUIRED)

LANDLORD NAME		LANDLORD WORK NO.	
LANDLORD EMAIL ADDRESS		LANDLORD MOBILE NO.	
LANDLORD SIGNATURE		DATE	

FIBRE PRICING DETAILS (VAT INCLUSIVE)

PRODUCT CODE	SERVICE DETAIL	MONTHLY FEE (VAT INCL)	X
MV-50/50	50Mbps/50Mbps Vumatel Fibre to Home	R 1 098.00	
MV-100/100	100Mbps/100Mbps Vumatel Fibre to Home	R 1 268.00	
MV-200/200	200Mbps/200Mbps Vumatel Fibre to Home	R 1 453.00	
MV-500/200	500Mbps/200Mbps Vumatel Fibre to Home	R 1 639.00	
MV-1000/200	1000Mbps/200Mbps Vumatel Fibre to Home	R 2 018.00	
MV-1000/500	1000Mbps/500Mbps Vumatel Fibre to Home	R 2 733.00	

FIBRE SERVICE DETAILS

- Installation time: 30 – 60 days
- Personalized onsite installation
- Installation includes 30 meters, thereafter additional fees may apply
- 100% uncapped, no contention ratios, no Fair Use Policy
- Only pay when the service is live

GENERAL TERMS AND CONDITIONS

- This document becomes a Service Order upon acceptance and signature.
- All prices are subject to change with prior notice due to service provider price increases.
- Prices in this quotation are inclusive of VAT.
- Any order is subject to cancellation by SEACOM Western Cape due to force majeure from any cause beyond the control of the organization.
- Errors and omissions excluded.
- Payment via debit order only. An administration charge of R25.00 will be invoiced and automatically included in the value of the subsequent debit order for deduction.
- Cancellation of existing services is the customer's responsibility and SEACOM Western Cape cannot delay provision of its service or billing due to the existing service provider's termination notice period or other termination requirements.
- 2-month calendar notice period for cancellation via email.
- If the Customer cancels within the first 12 (twelve) months of the Service, a R 2 000 (two thousand Rand) pro-rata early cancellation fee will be due and payable within 30 (thirty) days of termination to cover installation costs. i.e. (R 2000 / 12) multiplied by months outstanding.
- Should the service be cancelled due to non-payment, the applicant will remain liable for payment of all penalties and fees.

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights to any third party without my/our prior written consent and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

SAGE PAY DEBIT ORDER AUTHORISATION - NETDIRECT (PTY) LTD

ACCOUNT NAME	BANKING INSTITUTION	BRANCH NAME	TYPE	ACC. NUMBER	DEBIT DATE		
					1ST	15TH	25TH

Please mark with X

AGREEMENT INITIATION DATE AND ACCEPTANCE

SIGNED AT	DAY	MONTH	YEAR
FOR THE CUSTOMER		FOR NETDIRECT	
SIGNATURE 1	SIGNATURE 2	SIGNATURE 3	
FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	
CAPACITY	CAPACITY	CAPACITY	

- COPY OF ID AND PROOF OF ADDRESS REQUIRED**
- PAYMENT VIA DEBIT ORDER ONLY**

**PLEASE EMAIL COMPLETED APPLICATION TOGETHER WITH COPY OF YOUR ID AND PROOF OF ADDRESS
TO YOUR SALES REPRESENTATIVE OR reception@netdirectcpt.co.za.
YOU CAN ALSO CONTACT US ON 087 985 0739**

OFFICE USE ONLY	SALES REPRESENTATIVE	SAGE	INSTALL / PRO-RATA	RECURRING	NETCASH